

REPORT ON THE SERVICE OF NSS VOLUNTEERS DURING MAHA SHIVARATRI FESTIVAL

Organized by:

Municipal Corporation, Rajamahendravaram in Association with: National Service Scheme (NSS) & Red Cross, Government College (Autonomous), Rajamahendravaram.

Date of Service:

15th February 2026, Maha Shivaratri

Introduction:

Maha Shivaratri is one of the most significant religious festivals in India, attracting lakhs of devotees to sacred riverbanks for holy dips in Rajamahendravaram, the ghats of River Godavari witnesses a massive gathering during this auspicious occasion.

To ensure smooth conduct of the festival and to provide safety and assistance to devotees, the Municipal Corporation of Rajamahendravaram deployed NSS and Red Cross volunteers from Government College (Autonomous), Rajamahendravaram.

The NSS volunteers actively participated in this large-scale public service activity, contributing their time and effort in assisting authorities and ensuring public safety. Their participation reflected the core values of NSS—selfless service, discipline, and social responsibility.

Need and Significance of the Programme:

Large gatherings during festivals often pose challenges such as:

Crowd congestion

Risk of children getting separated from parents

Need for proper guidance and assistance

Requirement for effective coordination among authorities

In this context, the deployment of NSS volunteers became highly significant.

Their presence:

Strengthened the support system for civic authorities

Helped in maintaining order and discipline

Ensured implementation of safety mechanisms

Promoted community participation in public service

Objectives of NSS Participation:

The major objectives of NSS participation in the Maha Shivaratri festival were:

- To assist municipal authorities in managing large crowds
- To ensure safety of children through QR-based wristband system
- To guide devotees and provide necessary support
- To develop a sense of civic responsibility among students
- To provide practical exposure to NSS volunteers in public service

Planning and Preparation:

Prior to the festival, proper planning and preparation were undertaken:

- NSS volunteers were identified and assigned duties
- Orientation sessions were conducted to explain responsibilities
- Mock drills were conducted
- Demonstration of the QR-based child safety system was provided
- Volunteers were instructed to install and use the mobile application
- Shift-wise allocation of duties was clearly communicated
- The systematic planning ensured that volunteers were well-prepared to handle their responsibilities effectively.

Deployment and Duty Schedule:

NSS volunteers were deployed at key locations such as:

- Pushkar Ghats
- Kotilingala Ghats

The duties were organized in two shifts:

- 1st Shift: 03:00 AM – 07:00 AM
- 2nd Shift: 07:00 AM – 12:00 PM

Volunteers reported at their assigned locations in proper uniform and coordinated with supervising officers.

Responsibilities of NSS Volunteers:

The NSS volunteers performed a wide range of responsibilities, including:

Crowd Assistance:

- Guiding devotees towards ghats
- Maintaining orderly movement of people

Assisting elderly and children

Child Safety Implementation:

Identifying families with children

Explaining the QR wristband system to parents

Registering details using the mobile application

Attaching QR-coded wristbands securely to children

Coordination Duties:

Reporting to supervising officers

Communicating any issues or requirements

Ensuring proper handover between shifts

Public Support:

Providing information to devotees

Assisting in emergency situations

Helping maintain discipline and cleanliness

Activities Undertaken:

During the festival, NSS volunteers actively engaged in:

Managing crowd flow at entry and exit points

Registering children under the safety tracking system

Assisting authorities in smooth functioning

Ensuring proper use of digital tools for registration

Their active involvement ensured efficient handling of responsibilities.

Teamwork and Coordination:

The success of the programme was largely due to effective teamwork and coordination:

NSS volunteers worked closely with Red Cross members

Continuous coordination with Municipal officials

Smooth communication between shifts

Mutual support among volunteers

This collaborative effort ensured seamless execution of duties.

Skills and Learning Outcomes:

Participation in this programme provided valuable learning experiences to NSS volunteers:

Leadership Skills:

Managing responsibilities independently

Taking initiative in critical situations

Communication Skills:

Interacting with large groups of people

Explaining safety procedures clearly

Technical Skills:

Using mobile applications for data entry

Handling digital registration systems

Social Awareness:

Understanding public service responsibilities

Developing empathy towards society

Impact of NSS Participation:

The contribution of NSS volunteers had a significant positive impact:

Smooth conduct of festival activities

Effective implementation of child safety mechanism

Reduction in chances of children getting lost

Increased public awareness about safety measures

Positive appreciation from authorities and public

Challenges Faced:

Despite the success, some challenges were encountered:

Managing heavy crowd during peak hours

Early morning duty timings

Handling large number of registrations

Coordinating in a fast-paced environment

However, these challenges were effectively managed through teamwork, discipline, and guidance from officials.

Conclusion:

The participation of NSS volunteers during the Maha Shivaratri festival on 15th February 2026 was highly successful and commendable. The volunteers demonstrated dedication, discipline, and a strong sense of service.

Their contribution played a vital role in ensuring safety, maintaining order, and supporting civic authorities during the festival. The programme not only benefited the public but also provided invaluable experience to the volunteers.

The activity truly reflected the spirit of NSS — “Not Me But You.”





**PROCEEDINGS OF THE COMMISSIONER,
MUNICIPAL CORPORATION :: RAJAMAHENDRAVARAM
PRESENT: RAHUL MEENA, IAS.,
COMMISSIONER**

Roc. No.500/2025-C1

Dated: as per digital signature

Sub: Festivals - Maha Shivaratri - Municipal Corporation,
Rajamahendravaram - To deploy NSS / Red Cross volunteers to
service at all Ghats - Orders - Issued.

Ref: This office letter Roc.No.500/2025-C1, dt.07-02-2026.

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ORDER:

You are aware that, Maha Shivaratri festival is to be conducted on 15-02-2026 for which huge number of devotees will attend to take holy dip in river Godavari. In this regard, arrangements are being made in the Ghats for the sake of devotees to take their holy dip in a smooth and peaceful manner.

In connection with the arrangements for Maha Shivaratri celebrations on 15-02-2026, Rajamahendravaram Municipal Corporation is implementing a child safety and lost-and-found mechanism through QR-based wrist band tagging at Pushkar Ghats and Kotilingala Ghats.

In this regard, the Red Cross and NSS volunteers of Government Autonomous College, Rajamahendravaram are hereby deployed to assist in the implementation of the child registration and tagging system. The list of volunteers along with their assigned ghats/locations (QR points) and shift allocation is herewith enclosed in Annexure-I.

The volunteers shall perform duties in the following two shifts on 15-02-2026:

1st Shift: 03:00 AM to 07:00 AM

2nd Shift: 07:00 AM to 12:00 PM

The following responsibilities are assigned to all Red Cross and NSS volunteers:

1. Volunteers shall reach their assigned locations on time as per shift timings in proper Red Cross/NSS uniform and report to the designated supervising officer at the Ghat.
2. All volunteers shall install the Amaravathi CMS application from Play Store/App Store (demo conducted on 10-02-2026) and ensure login prior to reporting for duty.
3. At the assigned entrances, volunteers shall identify families arriving with children, inform parents about the Child Lost-Found QR wrist band system, register parent details in the application, and securely tie the wrist band to the child.
4. Volunteers of the 1st shift shall provide proper handover of unused tags, records, and responsibilities to the 2nd shift volunteers before leaving duty.

5. Volunteers shall coordinate with the supervising officer in case of operational issues or additional requirement of wrist bands.
6. Volunteers of the 2nd shift shall hand over all remaining tags and relevant materials to the supervising officer before being relieved from duty.

All volunteers are instructed to strictly adhere to the above directions and Sri M. Ravi Teja, Junior Assistant & COC in-charge is hereby instructed to ensure smooth implementation of the child safety mechanism during Maha Shivaratri 2026 festival.

Control Room contact No: 9494060060

For strict compliance of the above orders.

**Commissioner,
Municipal Corporation,
Rajamahendravaram.**

To,

1. All NSS / Red Cross Volunteers
2. Sri M. Ravi Teja, Junior Assistant

Copy to Special Officers of Ghats,

Copy to The Principal, Government Autonomous College,
Rajamahendravaram for information,

Copy to the all Section Heads,





Copy to Additional Commissioner,

Copy to concerned Departments,



Copy to Commissioner's table

Copy submitted to the Special Officer & Collector and District Magistrate,
East Godavari, Rajamahendravaram for favour of information

Annexure-I: Assignment of Shifts for Red Cross and NSS Volunteers for Maha Shivaratri 2026 held on 15-02-2026

S.No	Batch	Shift-1: 03:00 AM to 07:00 AM		Shift-2: 07:00 AM to 12:00 PM		Allotted Ghat	Entrance	QR Location
		Name	Phone Number	Name	Phone Number			
1	Batch-1	1.B.Veerakanchana	6304171920	Y.B.PRASAD	9553835188	Pushkar Ghat	From Railway Under Bridge	
2		2.N.Venkata naga satya	8143950998	S.DURGA SRI HARI	8333887886			
3		3.k.Poojitha srilakshmi	6304171920	P.Vamsi	8555072728			
4		4.G. Maggie thanai	8985538334	G.sai durga prasad	9481548777			
5		5.K.Sai devi	6309720773	MUNI SIVA GANESH	9133599683			
6	Batch-2	6.A.Bhagya sri devi	8555893403	M.Amrutha	9392778408	Pushkar Ghat	From Kotagummam Junction to Kandakam Road	
7		7.S.Divya vani	9701663144	Ch. Mani babu	9391572649			
8		8.N.Poojitha	8121242357	M.Sandhya	9063009375			
9		9.B.Rajeswari	8639085232	k.kavya	9032982207			
10		10. P. Purna	86885 33567	GADALA SRIRAM	7569054582			
11	Batch-3	11.S umamahesawri	97057 89884	SADE SATISH KUMAR	9182569557	Pushkar Ghat	From Water Treatment Plant side	
12		12.B.mohana sridevi	83329 79017	K.SANDHYA RANI	9493960886			
13		13.B. Niharika	6281 071 635	K. Sai Ram Naidu	9346068839			
14		14.Bhim shankar	8500795143	Bantu Dileep	9032240665			
15		15.T.Balu	9553298379	S. Krishna teja	9392867733			
16	Batch-4	16.G.S.S.V. Siva bhaskar	9949799645	V.Lohith	9014583738	Krishna Chaitanya Ghat	From Krishna Chaitanya Mission	
17		17.Maniteja	8886143362	B.Durga prasad	7659800731			
18		18.Syam	7995393728	p.bhavani	8790289866			

19	Batch-5	19.B.Saicharan	8639713286	E. Vishal varma	8143171980	Kanaka Durgamma Ghat	At Kanaka Durga Temple	
20		20.M.Santosh	7386723794	P.Hemanth	8790600804			
21		21.P.Sashanth	9391784347	K.Manoj Kumar	7680850976			
22	Batch-6	22. K.Narasimha	89856 42294	K.Anjaneyulu Dora	8522082705	Lakshmi Ganapati Ghat	At Kalabhairavi Temple	
23		23.Varaprasadh	62814 42295	P. Teja Sri	9666361141			
24		24.Bala chandhu	93927 88197	sk irfanvalli	8328000253			
25	Batch-7	25.Byula	93919 34874	p.manikanta	7661991291	Chintamma Ghat	Opp Siva Statue Fountain	
26		26.P.Shyamprasadh	7995393728	dhuli sai sampath	6281224397			
27		27.I.Yugandhar	6304293882	K. JYOTHSNA	9390234480			
28	Batch-8	28.M.Ambika	6281 385 712	K.Mani Babu	8522801653	New Kotilingala Revu	Pandiri Maha devudu Satram road ending	
29		29.D.Jhansi	9703066850	N. Jaya aparna	7416554145			
30		30.T.Prasanna lakshmi	83412 97718	J.NAGA SAI SATISH	9381927275			
31	Batch-9	31. J.Mounika	7993025087	N. jaya aparna	8074314447	Old Kotilingala Ghat	Kotilingala Veedhi Ending	
32		32.B.Satyaramadevi	9133146322	k.komali devi	9063304385			
33		33. A.Raviteja	9347801711	P.Rambabu	9014521814			

34	Stand by Backup	34.A.Harshavardhan	7780291560	M.mahima joy nissy	8712306647	Pushkar Ghat	Pushkar Ghat Control Room	
35		35.M.Siva jagan	9550399377	G.Hemalakshman	7989349736			
36		36.L.Laxmi revathi	9014339105	k.kumara swamy	7330816152			
37		P GANESH	9391902120	N.prem kumar	7989872399	Kotilingala Ghat	Kotilingala Ghat Control Room	
38		M.siva kumar reddy	7780522110	D.NAGA BABU	9441459647			
39		P KUMAR ANJANEYULU	8367575546					

**Commissioner,
Municipal Corporation,
Rajamahendravaram.**